

Why are civic services reforms necessary ?

HERE WE ARE ! - THE PRESENT (SYSTEM !!!)

I. Centralised Govt. Functioning & lack of close supervision :

Every decision needs approvals from bottom to top and offices providing civic services are located at far off places. Most of the people remain unaware of procedures and intricacies of a Govt. department and thus are befooled by many.

II. Centralised pooling of taxes/funds

The taxes are collected at various Govt. offices and go to a central pool via treasury receipts/challans. A large sum is spent by the Govt. for evolving, managing and regulating such a tax recovery system.

Due to above system the following pitfalls emerge :-

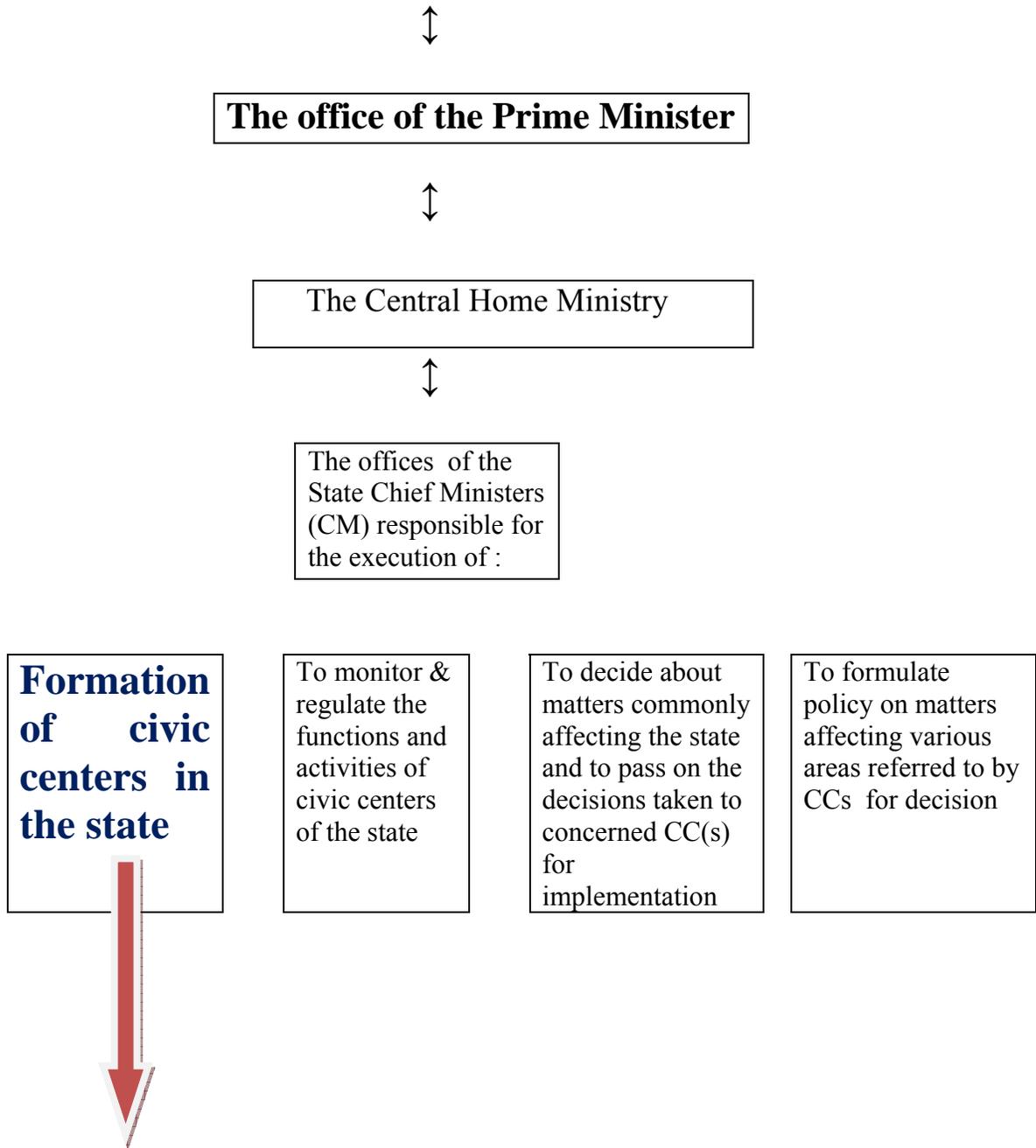
- **The payer does not know** where the taxes deposited/ paid go .
- All the taxes are first collected in treasury and then disbursed to various sections leading to **the problem of erroneous availability of funds**. The system also **generates the legacy of approval of files** at various stages which contributes to delay in action and corruption .
- The system of voluntary filing of tax returns which is being misused by both sides to the maximum is leading to **the creation of a strong parallel economy** . **Also** there is no particular check on whether all sections of the public liable to pay taxes are paying their dues.
- The shortage of funds, further distressed by **scams** , **handicaps the Govt. in providing social security and maintenance services to the public** at large.

III. Leniency and absence of deterrent punishment to the real culprits aggravated by the vote bank politics.

IV. Posting of officers at far off places/states and no policy of giving

preference to local contractors, auditors, doctors, lawyers, architects , valuers and other such service providers resulting in their alienation is a root cause of corruption/scams by officers/leaders.

AND THIS IS WHAT OUGHT TO BE ! :



Civic centres

in each ward of a city/state under a municipality, In each town of a state and within a cluster of far off villages

Governed by-



CIVIC CENTER BOARD (CCB)

Comprising Private elected public representatives (say MLAs or like) and nominees of Home Ministry for a fixed term (PPP model) responsible for-



Rehabilitation of the needy locals & shifting of surplus of an area

Maintenance of area under it with help of Road Inspectors

Supervision of contracts, construction, schools, Dispensaries

Regular Census of people & their properties

Liaison with the State & central Deptts. & agencies



Tax Collection based on a New tax Code (NTC) introducing one point taxation

Funds Disbursements as per rules framed by the Home Ministry